

DECISION

Dispute Codes MNDC RR

Introduction

This hearing dealt with an Application for Dispute Resolution by the tenants for a Monetary Order for money owed or compensation for damage or loss under the *Act*, and to allow the tenants to reduce rent for repairs, services or facilities agreed upon but not provided.

No one was in attendance for either the applicant or the respondent.

Issue(s) to be Decided

The issues to be decided based on the testimony and the evidence are:

- Whether the tenants are successful in obtaining a Monetary Order for money owed and for an order to allow reduced rent

Background and Evidence

There was no additional evidence or testimony provided as there was no one in attendance at the scheduled hearing.

Analysis

In the absence of the Applicant and Respondent, the telephone line remained open while the phone system was monitored for ten minutes and no one on behalf of the Applicant or Respondent called into the hearing during this time. The application was dismissed at 11:11 a.m.

Conclusion

I dismiss the tenants' application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 17, 2009.

Dispute Resolution Officer