



Dispute Resolution Services

Residential Tenancy Branch
Office of Housing and Construction Standards
Ministry of Housing and Social Development

Decision

Dispute Codes: MNSD, FF

Background and Analysis

This hearing dealt with the tenant's application for return of her security deposit and recovery of the filing fee. Both parties participated in the hearing and the tenant reported that the dispute had been resolved between them prior to the hearing. In summary, it appears there was some misunderstanding and / or some miscommunication between the parties around the end of tenancy that resulted in a delay in the tenant's receipt of her security deposit. In the result, however, the tenant received a portion of her original security deposit which she considered to be fair and withdrew her application for dispute resolution.

For future reference, the parties are informed that the relevant statutory provisions (*Residential Tenancy Act*), Fact Sheets, Residential Tenancy Policy Guidelines and more can be accessed via the website: www.rto.gov.bc.ca/

Conclusion

Pursuant to the tenant's withdrawal of her application for dispute resolution, this matter is dismissed.

DATE: June 5, 2009

Dispute Resolution Officer

