



Dispute Resolution Services

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Residential Tenancy Branch
Ministry of Housing and Social Development

DECISION

Dispute Codes MNDC, MNSD, OLC, ERP, PSF, LAT, FF, O

Introduction

This matter dealt with an application by the Tenants for an order that the Landlord comply with the Act by making emergency repairs and provide services and facilities required by law. The Tenants also applied for an order permitting them to change the locks on the rental unit, for compensation for damage or loss under the Act or tenancy agreement as well as to recover the filing fee for this proceeding and their security deposit.

The hearing started at 11:00 a.m. as scheduled, however by 11:10 a.m., neither party had dialled into the conference call. As there has been no hearing into the merits of the Tenants' application, it is dismissed with leave to reapply.

Conclusion

The Tenants' application is dismissed with leave to reapply. This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 17, 2009.

Dispute Resolution Officer