

DECISION

Dispute Codes MNDC, RP

This hearing dealt with the Tenant's Application for Dispute Resolution, seeking orders for the Landlord to make repairs to the unit and for a rent reduction under the Act or tenancy agreement.

Both parties appeared, gave affirmed testimony and were provided the opportunity to present their evidence orally and in written and documentary form, and to cross-examine the other party, and make submissions to me.

During the course of the hearing, the parties came to a mutual agreement to resolve the dispute. The Tenants now have hot water in the unit, which initially prompted their Application, when they had none.

The Landlord has agreed with the monetary amount claimed by the Tenants, and therefore, the Tenants are allowed to deduct **\$300.00** from one month of rent, and it was agreed the Tenants would make this deduction from their December 2009 rent payment.

The parties are commended for reaching an agreement to resolve this dispute.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 02, 2009.

Dispute Resolution Officer