



Dispute Resolution Services

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Residential Tenancy Branch
Ministry of Housing and Social Development

DECISION

Dispute Codes ERP, RP, OLC, PSF, FF

Introduction

This matter dealt with an application by the Tenants for an Order that the Landlord make emergency and non-emergency repairs, for an Order that the Landlord comply with the Act and provide services or facilities that were agreed to or required under the Act and to recover the filing fee for this proceeding.

The hearing started as scheduled at 1:30 p.m., however by 1:40 p.m. neither party had dialled into the conference call.

Conclusion

As there has been no hearing into the Tenants' application for repairs or for the provision of services or facilities, they are dismissed with leave to reapply, however the Tenants' application to recover their filing fee for this proceeding is dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 09, 2009.

Dispute Resolution Officer