



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Ministry of Housing and Social Development

## **DECISION**

Dispute Codes      MNR, MNSD, FF

### Introduction

This hearing dealt with the Landlord's Application for Dispute Resolution, seeking monetary compensation for unpaid rent, to keep the security deposit and interest, and to recover the filing fee.

An Agent for the Landlord attended the hearing via telephone conference call. The Agent testified that the Tenants had left the rental unit without providing a forwarding address. She further testified that the Landlord had served the Tenants with the Notice of Hearing and Application for Dispute Resolution by registered mail, to an address they had on record from when the Tenants first moved into the rental unit.

I am not satisfied, on a balance of probabilities, that the Tenants were served at an address where they now reside or where they provided a forwarding address to the Landlord, as required by sections 89(1)(c) or (d) of the Act. Natural justice requires that the respondent Tenants be informed of the nature of the claim and the monetary amount sought against them.

Therefore, I dismiss the Landlord's Application, with leave to reapply with evidence that service has been completed in accordance with the Act.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: February 08, 2010.

---

Dispute Resolution Officer