

DECISION

Dispute Codes PSF, RR, MNSD

Introduction

This matter dealt with an application by the Tenant for an Order that the Landlord provide services or facilities required by law, that she be granted a rent reduction for services or facilities agreed to but not provided and that the Landlord return her security deposit.

The Tenant said she could not recall whether she served the Landlord with a copy of her Application and Notice of Hearing by regular mail or registered mail and concluded that since she could not locate a registered mail receipt or tracking number that she had probably sent it by regular mail. Section 89 of the Act requires that an Application for a monetary order be served either in person or by registered mail. In the circumstances, I find that the Landlord has not been properly served with the Tenant's hearing package and her application is dismissed with leave to reapply.

Conclusion

The Tenant's application is dismissed with leave to reapply. This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: March 25, 2010.

Dispute Resolution Officer