



Dispute Resolution Services

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Residential Tenancy Branch
Ministry of Housing and Social Development

DECISION

Dispute Codes OLC, ERP, RP, PSF

Mutual Agreement

This hearing dealt with the Tenant's Application for Dispute Resolution, seeking orders for the Landlord to make repairs, comply with the Act and provide services or facilities required by law.

Both parties appeared and gave affirmed testimony.

During the course of the hearing the parties came to a mutual agreement to resolve the dispute. The Landlord shall pay the Tenant **\$700.00**, comprised of the return of the balance of her security deposit (\$200.00) and compensation for the problems with the water at the rental unit.

The parties agreed and consented this would resolve all matters between them and that a monetary order should be issued for the Landlord to pay the Tenant **\$700.00**. I grant and issue a monetary order in those terms.

As the Landlord was unaware of his responsibilities and rights under the Act, I am sending him a copy of a guidebook to residential tenancies for his reference.

The parties are commended for resolving this dispute.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 11, 2010.

Dispute Resolution Officer