

DECISION

Dispute Codes MNSD, MNDC, FF

This hearing was scheduled to deal with the landlord's application for a Monetary Order for damage or loss under the Act, regulations or tenancy agreement and authorization to retain the security deposit. An agent for the landlord appeared at the hearing; however, the tenants were not present. The agent testified that she was filling in for another agent of the landlord and could not provide a registered mail tracking number or receipt or other information with respect to service of the hearing documents upon the tenants.

I found insufficient evidence of service of hearing documents upon the tenants and I dismissed the landlord's application with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 29, 2010.

Dispute Resolution Officer