



Dispute Resolution Services

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Residential Tenancy Branch
Ministry of Housing and Social Development

DECISION

Dispute Codes MNDC, RR

Introduction

This hearing dealt with the tenants' Application for Dispute Resolution seeking a monetary order and an order to reduce the rent.

The hearing was conducted via teleconference and was unattended by either party.

Issues(s) to be Decided

The issues to be decided are whether the tenants are entitled to a monetary order for compensation for damage or loss under the *Residential Tenancy Act (Act)*, regulation or tenancy agreement and for an order to reduce the rent for repairs, pursuant to sections 67 and 72 of the *Act*.

Conclusion

In the absence of the applicant tenants I dismiss their application in its entirety.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 03, 2010.

Dispute Resolution Officer