



Dispute Resolution Services

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Residential Tenancy Branch
Ministry of Housing and Social Development

DECISION

Dispute Codes MNSD, FF

Introduction

Section 61 of the *Residential Tenancy Act* states that upon accepting an application for Dispute Resolution, the Director must set the matter down for a hearing and that the Director must determine if the hearing is to be oral or in writing. In this case, the tenants had applied for Dispute Resolution. The hearing was scheduled for an oral teleconference hearing on September 07, 2010 at 09.00am. The hearing went ahead as scheduled but after 10 minutes neither participant had dialed into the conference call. Based on the above I find that the tenants have failed to present the merits of their application and the application is dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 07, 2010.

Dispute Resolution Officer