

Decision

Dispute Codes: MNDC

Introduction

This hearing was scheduled in response to an application by the tenant for a monetary order as compensation for damage or loss under the Act, regulation or tenancy agreement.

The matter was set to be heard by way of conference call commencing at 11:30 a.m. on Monday, September 20, 2010. However, the tenant attended in person at the Residential Tenancy Branch at the time and date of the hearing. As at 11:40 a.m. the landlord had still not called into the conference call.

A notation in the file provides that, as the tenant does not speak English, she was informed that she should acquire the assistance of a translator at the hearing. However, the tenant did not have any assistance with translation available to her at the time of the hearing.

Following from the above, I adjourned the hearing and I informed the tenant that a new notice of dispute resolution hearing will be mailed to her. I also informed the tenant that she should undertake to have a translator with her at the next hearing, which will be scheduled to take place by way of conference call.

DATE: September 20, 2010

Dispute Resolution Officer