



Dispute Resolution Services

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Residential Tenancy Branch
Ministry of Housing and Social Development

DECISION

Dispute Codes ERP, RP, PSF

Introduction

This hearing dealt with the tenants' Application for Dispute Resolution to obtain an order to have the landlord make repairs, make emergency repairs and make the landlord provide a service or facility required by law.

The hearing was conducted via teleconference and was attended by the landlord only. The tenants did not attend.

Issues(s) to be Decided

The issues to be decided are whether the tenants are entitled to an order to have the landlord complete repairs; complete emergency repairs; and provide a service or facility required by law, pursuant to sections 32 and 33 of the *Residential Tenancy Act (Act)*.

Conclusion

In the absence of the applicant tenants I dismiss the application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 28, 2010.

Dispute Resolution Officer