



# Dispute Resolution Services

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Residential Tenancy Branch  
Ministry of Housing and Social Development

## **DECISION**

Dispute Codes      MNSD

### Introduction

This hearing dealt with the tenants' application for return of double the security deposit. The landlords did not appear at the hearing. The tenant testified that the landlords were notified of this hearing by registered mail. The tenant was unable to provide the date or registered mail tracking numbers as evidence of service.

The Act requires that an applicant serve each respondent with notification of a dispute resolution proceeding in a manner that complies with the Act. A claim for monetary compensation may be served in person or by registered mail. Where a respondent does not appear at a hearing it is upon the applicant to prove service occurred. Where a party serves by registered mail the proof should include the date of mailing, the address used for service and the tracking number(s). As the tenants did not sufficiently prove service of hearing documents upon the landlords, I dismissed the tenants' application with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 02, 2010.

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Dispute Resolution Officer