



# Dispute Resolution Services

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Residential Tenancy Branch  
Ministry of Housing and Social Development

## **DECISION**

### **Dispute Codes:**

PSF

RR

### **Introduction**

This is the Tenants' application for an order that the Landlord provide services or facilities required by law; and for a reduction in rent for services agreed upon but not provided.

### **Preliminary Matters**

This application was scheduled to be heard via teleconference on October 8, 2010 at 10:30 a.m. At 10:40 a.m., neither party had signed into the teleconference.

### **Conclusion**

The Tenants' application is dismissed with leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 08, 2010.

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