

DECISION

Dispute Codes: MNDC

Introduction

By application received on of June 27, 2011, the tenant sought a monetary award for damage or loss under the legislation or rental agreement after rats gained access to her fourth floor balcony.

Despite having brought this application, the tenant did not call in to the number provided to enable her participation in the telephone conference call hearing which was attended by two representatives of the corporate landlord. The hearing was held open for 10 minutes.

In the absence of the applicant tenant with attendance by the respondent landlord with a substantial package of documentary evidence, the application is dismissed without leave to reapply.

September 27, 2011