



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      MNSD, FF

## DECISION AND REASONS

This matter dealt with an application by the tenants for a monetary order for a return of all or part of their security deposit and to recover the filing fee for this proceeding.

This matter was set for hearing at 2:00 p.m. on this date. The line remained open while the phone system was monitored for 11 minutes. The only participant who called into the hearing during this time was the respondent/landlord.

The applicants/tenants failed to attend to present their claim, and the respondent/landlord appeared and was ready to proceed.

Rule 10.1 of the Residential Tenancy Branch Rules of Procedure provides as follows:

**Commencement of the hearing** The hearing must commence at the scheduled time unless otherwise decided by the dispute resolution officer. The dispute resolution officer may conduct the hearing in the absence of a party and may make a decision or dismiss the application, with or without leave to re-apply.

## Conclusion

In the absence of the tenants, I **dismiss** the tenants' application, **without leave to reapply**.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 08, 2011.

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Residential Tenancy Branch