



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      CNR

### Introduction

The matter was set for a hearing at 11.00m on September 09, 2011 to hear the tenants' application. The hearing went ahead as scheduled and the phone line remained open for 10 minutes however neither participant dialed into the conference call during this time. Therefore, no hearing took place as the tenant has failed to present the merits of her application and the application is dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 12, 2011.

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Residential Tenancy Branch