



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes OLC

Introduction

This hearing was convened in response to an application by the Tenant for an Order that the Landlord comply with section 28 of the *Residential Tenancy Act* (the “Act”).

Both Parties attended the conference call hearing. At the outset, both Parties indicated their desire to resolve the dispute through a settlement agreement and did reach such an agreement.

Settlement Agreement

Section 63 of the Act is set out as follows:

- (1) The director may assist the parties, or offer the parties an opportunity, to settle their dispute.
- (2) If the parties settle their dispute during dispute resolution proceedings, the director may record the settlement in the form of a decision or order.

Given the authority under the Act, the Parties desire to settle their dispute during the proceedings, and agreement reached between the Parties during the proceedings, I find that the Parties have settled their dispute and the following records this settlement as a decision:

The Parties mutually agree as follows:

- 1. The Landlord will provide a letter to the Tenant giving the Tenant permission to place information in the Landlord’s file with respect to the word “propaganda”.**
- 2. The Landlord will send the Tenant a copy of the Landlord’s policy and rules in relation to the Landlord’s privacy policy.**

- 3. The Landlord will provide a letter to the Tenant confirming that the Landlord is subject to the Act.**
- 4. The Tenant will have his agent attend the Tenant's unit on the date and time of future pest control inspections, subject to the agent's availability.**
- 5. These terms comprise the full and final settlement of all aspects of this dispute for both Parties.**

Conclusion

The Parties have resolved the dispute as set out on the mutually agreed upon terms. This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 09, 2012.

Residential Tenancy Branch