



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      OLC, RR, O, FF

Section 63 of the *Residential Tenancy Act* provides that the parties may attempt to settle their dispute during a hearing. Pursuant to this provision, discussion between the parties during the hearing led to a resolution. Specifically, it was agreed as follows;

1. It was agreed that the tenant is entitled to a one time rent reduction of \$500.00. The rent due on February 1, 2012 is reduced from \$950.00 to \$450.00.
2. It was agreed that the landlord will do a full plumbing inspection with the services of a plumbing company to bleed the entire heating system of air in the entire building. It was agreed that the landlord will enter all the top units to ensure that all valves on the heating registers are open to ensure that the hot water circulates throughout the entire system. This inspection and any work that may be required are to be completed by 8:00pm on Friday February 3, 2012.

The above particulars comprise full and final settlement of all aspects of the dispute arising from this application for both parties.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 26, 2012.

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Residential Tenancy Branch