



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

**Dispute Codes:** MNSD, FF

### **Introduction**

This is the Tenant's application for compensation in the amount of double the security deposit; and to recover the cost of the filing fee from the Landlord.

The Tenant gave affirmed testimony at the Hearing.

### **Preliminary Matters**

The Tenant testified that she mailed the Notice of Hearing documents, by registered mail, to the Landlord on September 3, 2011. The Tenant stated that the documents were returned to her, unclaimed.

The Tenant testified that she got the Landlord's address from a friend and went to the address to confirm it was the Landlord's address before she mailed the documents.

The Tenant named a person as the Landlord, but in her evidence package, the Landlord is a Company. The Tenant stated that the person she named as Landlord was an agent of the Landlord's.

Section 89(1)(c) of the Act allows service of an Application for Dispute Resolution to be made by sending a copy by registered mail to the address at which the Landlord carries on business. I explained to the Tenant that she had not served the Landlord in accordance with the provisions of the Act. Therefore, I dismissed the Tenant's application with leave to reapply.

### **Conclusion**

The Tenant's application is dismissed, with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 04, 2012.

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Residential Tenancy Branch