



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION ON LANDLORDS' REQUEST FOR CLARIFICATION

Dispute Codes: FF MNDC MNSD

Pursuant to the decision dated July 19, 2012, a monetary order was issued in favour of the tenants in the amount of \$1,950.00. In their Request for Clarification the landlords state as follows:

I remember during the phone the amount should be \$1,200.00. And right now the amount \$1,950.00. **[reproduced as written]**

The decision of July 19, 2012 states, in part, as follows:

Pursuant to section 63 of the Act which speaks to the **Opportunity to settle dispute**, during the hearing the parties exchanged views around possible settlement of the dispute. However, these discussions did not lead to a mutually agreeable resolution.

It may be that the landlord in attendance to the hearing recalls discussion in regard to the amount of \$1,200.00. Despite this, as the decision notes, discussion failed to result in a settlement which was satisfactory to both parties. Accordingly, the matter was decided by the dispute resolution officer. The decision sets out how the calculation of the entitlement of \$1,950.00 in favour of the tenants was made.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 09, 2012.

Residential Tenancy Branch

