



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNDC, MNSD, FF, O

### Introduction

This matter dealt with an application by the Tenants for compensation for damage or loss under the Act or tenancy agreement, for the return of a security deposit and pet damage deposit plus compensation equal to the amount of those deposits due to the Landlords' alleged failure to return them as required by the Act and to recover the filing fee for this proceeding.

This oral hearing via teleconference call started at 9:00 a.m. as scheduled, however by 9:10 a.m. neither party had dialled into the conference call. As there has been no hearing into the merits of the Tenants' application it is dismissed with leave to reapply however this does not operate to extend a time limit set out in the *Act*.

### Conclusion

The Tenants' application is dismissed with leave to reapply. This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 27, 2012.

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Residential Tenancy Branch