



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

### **Dispute Codes:**

**MNDC, FF**

### **Introduction**

This hearing was scheduled in response to the tenant's Application for Dispute Resolution, in which the tenant's have requested compensation for utility costs and to recover the filing fee from the landlord for the cost of this Application for Dispute Resolution.

Both parties were present at the hearing. At the start of the hearing I introduced myself and the participants. The hearing process was explained, evidence was reviewed and the parties were provided with an opportunity to ask questions about the hearing process. They were provided with the opportunity to submit documentary evidence prior to this hearing, all of which has been reviewed, to present affirmed oral testimony and to make submissions during the hearing.

### **Mutually Settled Agreement**

The parties agreed that:

- The landlord will immediately issue and mail the tenants 1 cheque in the sum of \$150.00;
- That this payment will satisfy the tenant's claim for hydro costs owed to them and all other matters related to this tenancy.

Therefore, pursuant to section 63(2) of the Act, I Order the landlord to issue the tenants payment in the sum of \$150.00 and to mail that cheque to the address provided on the tenant's application. If payment is not issued and received within a reasonable period of time the tenants are at liberty to reapply.

### **Conclusion**

The parties have reached a mutual agreement, as set out above.

An Order has been issued in support of the agreement.

The tenants have leave to apply if payment is not received within a reasonable period of time.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 07, 2012.

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Residential Tenancy Branch

