



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNDC

### Introduction

This was a hearing with respect to the tenant's application for compensation. The hearing was conducted by conference call. The tenant and the landlord's representatives called in and participated in the hearing.

### Conclusion

The tenant applied for compensation for loss of quiet enjoyment of her rental unit due to a flood and necessary cleanup and repairs. During the hearing the parties agreed that the tenant is entitled to compensation for loss of quiet enjoyment in the amount of \$450.00 and that the tenant would receive the said amount by way of a rent reduction. The tenant's current monthly rent is \$427.00. Pursuant to the settlement agreement between the parties I order that the tenant withhold and retain the full amount of her \$427.00 March rent payment and that she withhold a further \$23.00 from her April rent payment and these withheld amounts shall constitute full and final satisfaction and payment of this award.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: February 21, 2013

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Residential Tenancy Branch

