



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Gateway Management
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNSD, MNDC

Introduction and Analysis

This telephone conference call hearing was convened as the result of the tenants' application for dispute resolution under the Residential Tenancy Act (the "Act") for a return of their security deposit, doubled, and for a monetary order for money owed or compensation for damage or loss.

The hearing began at 10:30 a.m. as scheduled and the telephone system remained open and was monitored for 10 minutes. During this time, neither the applicants/tenants nor the respondents/landlords dialed into the telephone conference call hearing.

Conclusion

In the absence of the tenants to present and support their claim, I therefore dismiss the tenant's application, with leave to reapply.

I make no findings on the merits of the application. Leave to reapply is not an extension of any applicable limitation period.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act* and is being mailed to both the applicants and the respondents.

Dated: March 15, 2013

Residential Tenancy Branch

