



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding Balmoral Hotel  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      MNDC, MNSD, FF, SS

### Introduction

This hearing was scheduled to convene by way of conference call this date at 11:00 a.m. concerning an application made by the tenant for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement; for a monetary order for return of all or part of the pet damage deposit or security deposit; for a monetary order for recovery of the filing fee for the cost of the application; and for an order permitting the tenant to serve documents or evidence in a different way than required by the *Act*.

An agent for the landlord company attended the conference call hearing, but the tenant did not attend. The line remained open while the phone system was monitored for 10 minutes and the only participant who joined the conference call hearing was the landlord's agent. The applicant failed to attend to present their claim, and the respondent appeared and was ready to proceed. In the absence of the party who made the application, I dismiss the claim without leave to reapply. I made no findings of fact or law with respect to the merits of this matter.

### Conclusion

For the reasons set out above, the tenant's application is hereby dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 23, 2013

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Residential Tenancy Branch