



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      MNDC

This is an application filed by the Tenant for a monetary order for money owed or compensation for damage or loss.

Both parties attended the hearing by conference call and gave testimony. The Landlord states that they have not submitted any documentary evidence and have only received the notice of hearing package and a two page evidence package from the Tenant. The Tenant states that the DVD package was submitted to the Landlord with the notice of hearing package. The Landlord disputes that any DVD was included. The Tenant is unable to provide any proof of service.

During the hearing the Tenant advised that she was running out of time on a pay phone and did not have any more change. The Tenant was advised to call back in immediately or that the hearing would continue without her.

At 10:48 am, the Tenant left the conference call. The Landlord was advised to stay on hold to await the Tenant's attempt to call back in. After waiting until 11:00 am, the Tenant's Application was dismissed without leave as the Tenant has failed to attend and put forth her claim.

The Tenant's Application is dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 31, 2013

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Residential Tenancy Branch

