



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MND MNR MNDC FF

Introduction

This hearing dealt with an application by the landlord for monetary compensation. The landlord attended the teleconference hearing but the tenants did not.

Preliminary Issue – Service of Hearing Documents

The landlord stated that on February 19, 2013 she served both hearing packages, containing the application for dispute resolution and notice of hearing, on the female tenant's mother at the mother's residence. The tenants had not provided a forwarding address, but the landlord believed that the female tenant was residing with her mother. I find that the tenants were not properly served under the Act.

The landlord may reapply for her monetary claim and submit whatever supporting evidence she feels is necessary to establish the claim. The landlord may also apply for an order for substituted service if she attempts but is unsuccessful at serving the tenants in one of the ways required by the Act.

Conclusion

The landlord's application is dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 28, 2013

Residential Tenancy Branch

