

## **Dispute Resolution Services**

Residential Tenancy Branch Office of Housing and Construction Standards

A matter regarding Bel-Aire Estates and [tenant name suppressed to protect privacy]

## DECISION

Dispute Codes MNDC MNSD O

Introduction

This hearing dealt with an Application for Dispute Resolution by the tenants under the *Residential Tenancy Act* (the *"Act"*) for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement, for the return of all or part of pet damage deposit or security deposit, and "other" although details of "other" are not included in the application.

The applicant tenants were provided with a copy of the Notice of a Dispute Resolution Hearing after filing their application dated April 18, 2013. The tenants, however, did not attend the hearing set for today at 9:30 a.m. The phone line remained open for ten minutes and was monitored throughout this time. The only parties to call into the hearing were an agent for the landlord, and the wife of the agent for the landlord.

## Preliminary Matter

An agent for the landlord requested to amend the tenants' application as the agent was personally named and the name of the company was not correct. As the agent's request had merit, the tenants' application was amended to include the correct name of the landlord company and remove the personal name of the agent for the landlord company.

## Analysis and Conclusion

Following the ten minute waiting period, the application of the tenants was dismissed without leave to reapply.

This decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 10, 2013

Residential Tenancy Branch