



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC, MNR, ERP, RP, SS

Introduction

This hearing dealt with the tenants' Application for Dispute Resolution seeking an order to have the landlord make repairs and emergency repairs; a monetary order; and an order allowing the tenants substituted service.

The hearing was conducted via teleconference and was unattended.

Issue(s) to be Decided

The issues to be decided are whether the tenants are entitled to an order to complete repairs to the water and hot water systems; to allow the tenants to serve the landlord with documents in a manner other than that allowed under the *Residential Tenancy Act* (*Act*); to a monetary order for emergency repairs completed; for compensation for damage or loss under the *Act*; pursuant to Sections 32, 33, 67, 72, and 89 of the *Act*.

Conclusion

In the absence of the applicant tenants, I dismiss this Application in its entirety.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 09, 2013

Residential Tenancy Branch