



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNR, MNSD, MNDC, FF

Introduction

This hearing was convened by way of conference call in response to an Application for Dispute Resolution made by the landlords and tenants. The landlord applied for a monetary order for unpaid rent or utilities, for money owed or compensation for damage or loss under the *Act* and to recover the filing fee from the tenants. The tenants applied for a monetary order for damage or loss under the *Act*, for the return of the security deposit and to recover the filing fee from the landlords for the cost of the application.

One of the landlords and both tenants attended the conference call hearing and no issues with regards to the service of documents under the *Residential Tenancy Act* were raised by any of the parties.

Analysis & Conclusion

Pursuant to section 63 of the *Residential Tenancy Act*, the Arbitrator may assist the parties to settle their dispute and if the parties settle their dispute during the dispute resolution proceedings, the settlement may be recorded in the form of a decision or an order. During the hearing, the parties discussed the issues between them, engaged in a conversation, turned their minds to compromise and achieved a resolution of their dispute.

All parties **agreed** to settle their disputes in full under the following terms:

1. The landlord will pay the tenants \$230.00 monetary compensation by the end of August, 2013.
2. The tenants are issued with a monetary order in the amount of \$230.00 which the tenants can serve onto the landlord after August, 2013 **if** the landlord fails to make this payment.

For the reasons set out above, I hereby grant the tenants a monetary order in the amount of \$230.00.

This order is final and binding on the parties and may be enforced.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 07, 2013

Residential Tenancy Branch

