



# Dispute Resolution Services

Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      O, FF

This hearing dealt with an application by the tenant for a monetary order. At the hearing, the tenant testified that she served the respondent with the application for dispute resolution and notice of hearing by ordinary mail and via email.

Section 89 of the Act specifies that an application of this nature must be served on the respondent via registered mail or by personal service. I was not satisfied that the respondent had received notice of the claim against him and I dismissed the claim with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 24, 2013

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Residential Tenancy Branch

