

## **Dispute Resolution Services**

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding ALLRON PROPERTY MANAGEMENT and 0895800 B.C. LTD. and [tenant name suppressed to protect privacy]

## **DECISION**

<u>Dispute Codes</u> CNR, MT

## <u>Introduction</u>

This hearing was convened by conference call in response to an Application for Dispute Resolution made by the tenants to cancel a notice to end tenancy for unpaid rent or utilities and to allow more time to cancel the notice to end tenancy.

The tenants attended the hearing but the landlords did not despite the phone line being open for more than 10 minutes. The tenants made the application and served the landlord with a copy of the application and the Notice of Hearing documents personally to the business address. In the absence of any evidence to contradict this, I am satisfied that the landlords were served the documents as required by the *Residential Tenancy Act*.

## **Analysis & Conclusion**

At the start of the hearing, the tenants testified that they were no longer residing in the rental suite and their purpose for this hearing was to get their security deposit back. However, the tenants had not applied for the return of the security deposit and had not provided a forwarding address in writing to the landlords. In the absence of the landlords for this hearing, I was not willing to amend the application to deal with this issue and as a result, the tenants withdrew the application.

As no further action is required with respect to the application, I dismiss it in its entirety and the file is now closed. However, this does not extend any applicable time limits under the *Act* and I have made no findings of fact or law with respect to the merits of this application.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Residential Tenancy Act.

Dated: October 24, 2013

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