



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNDC FF

### Introduction

This hearing was convened pursuant to the landlord's application for monetary compensation. The landlord appeared in the teleconference hearing but the tenant did not.

### Preliminary Issue

On September 17, 2013, the landlord was granted a substitute service order, in which the landlord could serve notice of the hearing by both personally serving the tenant's sister and sending one copy to the tenant's sister by regular mail.

In the hearing the landlord stated that he was unable to personally serve notice of the hearing on the tenant's sister, and he was unable to receive confirmation from the tenant's sister that she received notice of the hearing by mail or did serve it on the tenant. As the landlord was unable to serve the tenant either in a way permitted under the Act or as set out in the substitute service order dated September 17, 2013, I dismiss the landlord's application with leave to reapply.

### Conclusion

The landlord's application is dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 28, 2013

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Residential Tenancy Branch

