



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes ERP, RP, PSF

Introduction

This hearing dealt with an Application for Dispute Resolution by the tenant to have the landlord make emergency repairs for health or safety reasons, and to provided services or facilities required by law.

In this case, the hearing commenced at 9:30am on this date. The tenant called into the telephone conference call. However, when the landlord connected and introduced himself the tenant disconnected from the conference call.

As this was the tenant's application, the tenant was provided the opportunity to reconnect with the telephone conference call. The line remained open while the phone system was monitored for fifteen minutes and the tenant did not redial into the telephone conference.

Therefore, as the landlord appeared and was ready to proceed, I dismiss the tenant's application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 28, 2013

Residential Tenancy Branch

