



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      ERP, RP, CNR, MNR

### Introduction

This telephone conference call hearing was convened as the result of the tenants' application for dispute resolution under the Residential Tenancy Act (the "Act") seeking an order cancelling the landlord's 10 Day Notice to End Tenancy for Unpaid Rent or Utilities (the "Notice"), an order requiring the landlord to make repairs and emergency repairs to the rental unit, and a monetary order for the cost of emergency repairs.

The hearing began at 2:30 p.m. as scheduled and the telephone system remained open and was monitored for 11 minutes.

During this time, the applicants/tenants did not dial into the telephone conference call hearing; however the landlord was present and ready to proceed with the hearing.

### Analysis and Conclusion

In the absence of the tenants to present their claim, pursuant to section 10.1 of the Residential Tenancy Branch Rules of Procedure (Rules), I dismiss the tenants' application, without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act* and is being mailed to both the applicants and the respondent.

Dated: November 21, 2013

---

Residential Tenancy Branch

