



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding ESSO GAS STATION  
and [tenant name suppressed to protect privacy]

## DECISION

Dispute Codes      RP RPP FF

### Introduction

This hearing dealt with an Application for Dispute Resolution by the tenants under the *Residential Tenancy Act* (the “Act”) for an order directing the landlord to make repairs to the unit, site or property, to return the tenants’ personal property, and to recover the filing fee.

The applicant tenants were provided with a copy of the Notice of a Dispute Resolution Hearing after filing their application dated December 3, 2013. The tenants, however, did not attend the hearing set for today, January 23, 2014 at 11:00 a.m. The phone line remained open for thirteen minutes and was monitored throughout this time. The only person to call into the hearing was an agent for the respondent landlord, RP.

### Analysis and Conclusion

Following the ten minute waiting period, **the application of the tenants was dismissed without leave to reapply.** As a result, I **do not** grant the tenants the recovery of their filing fee.

This decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 23, 2014

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Residential Tenancy Branch

