



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC ERP PSF RR FF O

Introduction

This hearing dealt with an Application for Dispute Resolution by the tenants under the *Residential Tenancy Act* (the “Act”) for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement, for an order directing the landlord to make emergency repairs for health or safety reasons, to provide services or facilities required by law, for authorization for the tenants to reduce rent for repairs, services or facilities agreed upon but not provided, to recover the filing fee, and “other”, although details of “other” were not provided in the tenants’ application.

The tenants were provided with a copy of the Notice of a Dispute Resolution Hearing dated December 12, 2013, when they made their application. The tenants, however, did not attend the teleconference hearing set for today at 11:00 a.m. on February 3, 2014. The phone line remained open for eleven minutes and was monitored throughout this time. The only person to call into the hearing was an agent for the respondent landlord, AM.

Conclusion

Following the ten minute waiting period, the application of the tenants was **dismissed without leave to reapply**. This decision does not extend any applicable time limits under the *Act*.

This decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: February 3, 2014

Residential Tenancy Branch

