



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding BILLING HOLDINGS
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes CNR MNDC RP RR

Introduction and Analysis

This telephone conference call hearing was convened as the result of the tenant's application for dispute resolution under the *Residential Tenancy Act* (the "*Act*") to cancel a notice to end tenancy for unpaid rent or utilities, for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement, for an order directing the landlord to make general repairs to the unit, site or property, and for authorization to allow the tenant to reduce rent for repairs, services or facilities agreed upon but not provided.

The hearing began at 3:00 p.m., Pacific Time, on Wednesday, April 30, 2014, as scheduled and the telephone system remained open and was monitored for 10 minutes. During this time, neither the applicant tenant nor the respondent landlords dialed into the telephone conference call hearing.

Conclusion

In the absence of the tenant to present their claim, **I dismiss** the tenants' application, **with leave to reapply**.

I make no findings on the merits of the tenant's application. Leave to reapply is not an extension of any applicable limitation period under the *Act*.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 1, 2014

Residential Tenancy Branch

