



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC OLC FF

Introduction

This hearing dealt with an Application for Dispute Resolution by the tenants under the *Residential Tenancy Act* (the “Act”) for a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement, for an order directing the landlord to comply with the *Act*, regulation or tenancy agreement, and to recover their filing fee.

The applicant tenants were provided with a copy of the Notice of a Dispute Resolution Hearing after filing their application dated January 17, 2014. The tenants, however, did not attend the teleconference hearing set for this date, Thursday, May 1, 2014 at 9:30 a.m., Pacific Time. The phone line remained open for eleven minutes and was monitored throughout this time. The only person to call into the teleconference hearing was the respondent landlord.

Analysis and Conclusion

Following the ten minute waiting period, and due to the tenants failing to attend the teleconference hearing to present the merits of their application, the tenants’ application was **dismissed in full, without leave to reapply**.

I do not grant the tenants the recovery of their filing fee, as the tenants failed to attend the hearing to present the merits of their application.

This decision is final and binding on the parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 1, 2014

Residential Tenancy Branch

