



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      MNDC, O

### Introduction

This hearing was convened by way of conference call in response to an application made by the Tenant for money owed or compensation for damage or loss under the *Residential Tenancy Act* (the “Act”) and for ‘Other’ issues of which none were identified.

The Landlord and the Tenant appeared for the hearing and no issues were raised by any of the parties in relation to the service of the hearing documents and the Tenant’s written evidence which was served to the Landlord pursuant to section 89(1) (c) of the Act as verified by the Canada Post tracking number.

The hearing process was explained and the participants were asked if they had any questions. Both parties provided affirmed testimony and were provided the opportunity to present their evidence orally and in written and documentary form, and to cross-examine the other party, and make submissions to me.

However, the Tenant was willing to settle the matter with the Landlord through a mutual agreement during the hearing.

### Analysis & Conclusion

Pursuant to section 63 of the Act, the Arbitrator may assist the parties to settle their dispute and if the parties settle their dispute during the dispute resolution proceedings, the settlement may be recorded in the form of a decision or an order.

The Landlord agreed to settle the Tenant’s application **in full** by paying the Tenant \$1,000.00 in monetary compensation which includes the Tenant’s security deposit.

The Tenant is issued with a Monetary Order in the amount of \$1,000.00 which is enforceable in the Small Claims court **if** the Landlord fails to make the above payment.

This agreement and order is fully binding on the parties and is in full and final satisfaction of **all** the issues associated with the tenancy.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 12, 2014

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Residential Tenancy Branch

