



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding LI-CAR Management Group
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes:

MNDC and PSF

Introduction:

This hearing was convened in response to an Application for Dispute Resolution, in which the Tenant applied for a monetary Order for money owed or compensation for damage or loss and for an Order requiring the Landlord to provide services or facilities required by law.

Both parties were represented at the hearing.

Issue(s) to be Decided:

Is there a need to issue an Order requiring the Landlord to provide the Tenant with a proper mailing address and is the Tenant entitled to compensation as a result of having an incorrect mailing address?

Background and Evidence:

After considerable discussion the Landlord and the Tenant mutually agreed to resolve this dispute with the understanding that the Tenant can reduce her rent arrears by \$100.00, in compensation for the inconvenience of having to deal with being provided with an incorrect mailing address for the rental unit.

Analysis:

This dispute has been resolved by mutual consent.

Conclusion:

On the basis of this settlement agreement, the Tenant's current rental arrears are reduced by \$100.00.

This decision is recorded on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 16, 2014

Residential Tenancy Branch

