



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Devon Properties Ltd.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes PSF RR

This hearing dealt with the tenant's application for an order that the landlord provide services or facilities required by law, as well as for a reduction in rent for a service agreed upon but not provided. The tenant and an agent for the landlord participated in the teleconference hearing.

In the hearing, the landlord stated that they have been trying to repay the tenant \$170.35, the amount he paid to have his cable service reconnected. The landlord agreed to attend at the rental unit and pay the tenant this amount. The tenant stated that he considered the matter resolved. I found that it was not necessary for me to further consider this matter.

As this matter has been resolved, the file is closed.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 11, 2014

Residential Tenancy Branch

