



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding PERSIDIO PROFESSIONAL ESTATE
and [tenant name suppressed to protect privacy]

AGREEMENT BETWEEN BOTH PARTIES

Dispute Codes MNDC, RP, RR

Introduction

This matter dealt with an application by the tenants for a Monetary Order for money owed or compensation for damage or loss under the *Residential Tenancy Act (Act)*, regulations or tenancy agreement for an Order for the landlord to make repairs to the unit, site or property and for an Order allowing the tenants to reduce rent for repairs, services or facilities agreed upon but not provided.

Through the course of the hearing the landlord's agent and the tenants came to an agreement in settlement of the tenant's claims.

The Parties did not require me to make a decision in this matter but required me to record the agreement they mutually reached.

This agreement is as follows:

- The landlord's agent agreed the tenants' rent can remain at \$2,752.00 until the rent due on June 01, 2015 in compensation for the loss of the intercom and buzzer;
- The landlord's agent agreed that the tenants will be reimbursed \$60.54 for the extra rent paid for June, 2014;

- The landlords agent agreed to speak to the Strata Corporation to ensure the intercom and buzzer at the front entrance to the complex is repaired as soon as possible;
- The tenants agree with these terms and agreed to withdraw their application in its entirety.

Conclusion

Both Parties have reached an agreement during the hearing and this agreement has been recorded by the Arbitrator pursuant to section 62 of the *Act*.

This agreement is in full, final and binding settlement of the tenants' claim.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 03, 2014

Residential Tenancy Branch

