



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      OLC

### Introduction

This matter was set for hearing by telephone conference call at 9:00 am, in response to an Application for Dispute Resolution (the "Application") made by the Tenants for the Landlord to comply with the *Residential Tenancy Act*, regulation or tenancy agreement.

Prior to the hearing, the Tenants sent a document to the Residential Tenancy Branch to cancel this hearing. The telephone line remained open while the phone system was monitored for ten minutes and no participant called into the hearing during this time.

### Analysis & Conclusion

Rule 10.1 of the Dispute Resolution Proceedings Rules of Procedure states that the hearing must commence at the scheduled time unless otherwise decided by the arbitrator. The arbitrator may conduct the hearing in the absence of a party and may make a decision or dismiss the Application, with or without leave to re-apply.

As neither party called into the conference call by 9:10 am and based on the Tenants' request to cancel the hearing, I hereby dismiss the Tenants' Application and this file is now closed.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 22, 2014

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Residential Tenancy Branch

