



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MND, MNR, MNSD, MNDC, FF

Introduction

This was a hearing with respect to an application by the landlord for a monetary award and an order to retain the tenant's security deposit. The hearing was conducted by conference call. The landlord called in and participated in the hearing. The tenant did not attend.

Analysis

The landlord did not provide any documentary evidence in support of her application. She said that she sent the application and Notice of Hearing to the tenant's forwarding address by registered mail but it was returned undelivered. The landlord did not submit any evidence in support of her application because she was not aware that she could proceed with the hearing even though the hearing documents intended to be delivered to the tenant were returned to her.

Conclusion

In the absence of documentary evidence to support the landlord's claim for a monetary award the application is dismissed **with leave to reapply**. I advised the landlord that she should confirm the tenant's residential address and, if necessary seek advice from an information officer about the procedure for substituted service before commencing a new application for dispute resolution.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 20, 2014

Residential Tenancy Branch

