



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes: MND, MNDC, FF

### Introduction

In response to an application by the landlord this hearing was scheduled to commence by way of telephone conference call at 9:30 a.m. on August 05, 2014. The tenants were present at that time. However, as the landlord had still not appeared by 9:40 a.m. the call was ended. In the result, the landlord's application is hereby dismissed.

Arising from the tenants' inquiry about the disposition of the security deposit, the attention of the parties is drawn to section 38 of the Act which addresses **Return of security deposit and pet damage deposit**.

The full text of the Act, Regulation, Residential Tenancy Policy Guidelines, forms and more can be accessed via the website: [www.rto.gov.bc.ca](http://www.rto.gov.bc.ca)

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 05, 2014

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Residential Tenancy Branch

