



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MND, FF

### Introduction

The landlord applies for a monetary award for the cost of cleaning and repair of the premises after the tenancy ended.

Neither tenant attended for the hearing. The landlord's representative Mr. Z. testified that each tenant was served by regular mail addressed to a forwarding address provided by the tenants.

Section 89 of the *Residential Tenancy Act* provides that mail service must be by registered mail. The landlord has not proven due service on either tenant. The application is dismissed with leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 29, 2014

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Residential Tenancy Branch

