



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes:

**MND, MNR, MNSD, FF**

### Introduction

This hearing was scheduled in response to the landlord's Application for Dispute Resolution, in which the landlord has requested compensation for unpaid rent, damage to the rental unit, to retain the security deposit and to recover the filing fee from the tenant for the cost of this Application for Dispute Resolution.

The landlord said that the Notice of hearing package and evidence was sent to the address verbally provided to them in November 2013. The registered mail was sent on May 12, 2014. The landlord could not locate the Canada Post tracking number or receipt for this mail.

Residential Tenancy Branch policy suggests:

*Proof of service by registered mail should include the original receipt given by the post office and should include the date of service, the address of service, and that the address of service was the person's residence at the time of service...*

In the absence of the Canada Post receipt or tracking number and, in the absence of the respondent, I determined that service could not be proven. Therefore in the absence of proof of service the application is dismissed with leave to reapply within the legislated time-frame.

This decision is final and binding and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 10, 2014

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Residential Tenancy Branch

